**Usability Test Report**

1. **User testing detail:**

Name: Tuan Dat Tran

Age: 20

Employment: Student

1. **Pre-test questions:**
2. What is your age and profession?

20 - student

1. How often do you visit websites?

Quite usual, everyday

1. Do you use websites when looking to buy food?

Yes, I often buy lunch or dinner on the online platform

1. **Post-test debrief:**
2. How easy is it for you to accomplish basic tasks the first time you encountered the design?

It is quite easy to do the task.

1. Did you make any errors? If so, was it easy to make errors, and how easy was it to recover from these errors?

No there is no error.

1. Once you have learnt about the design, how quickly can you navigate around the website, and can it be improved?

Pretty simple to navigate but the navigation bar at the footer is quite excess.

1. **Usability Scale**

Put an "x" in the box that you think is appropriate for each row.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Very Unsatisfied | | |  | Satisfied | | |
|  |  | 3 | 2 | 1 | 0 | 1 | 2 | 3 | |
| 1. | Getting to the right part of the site |  |  |  |  |  | x |  | |
| 2. | Ease of reading the text |  |  |  |  | x |  |  | |
| 3. | Appearance of site, including colors and graphics |  |  |  |  |  | x |  | |
| 4. | Speed of pages displaying |  |  |  |  |  |  | x | |
| 5. | Completing the order form |  |  |  |  |  | x |  | |
| 6. | Overall experience |  |  |  |  |  | x |  | |

1. **Changes to be made**

The feedback indicates that the navigation bar at the footer is unnecessary. Therefore, it will be removed in order to avoid having features that do not serve a function to the user.